



health

Department
Health
REPUBLIC OF SOUTH AFRICA

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INCLUSION OF ICD-10 CODES ON PRESCRIPTIONS

The ICD-10 Ministerial Task Team has received enquiries and complaints from pharmacists with regards to the implementation of ICD-10 Phase 3 and 4.1. Their main concern is that medical schemes reject accounts in cases where the relevant ICD-10 code is not included on the account.

The pharmacists report that legally, they may not add their own ICD-10 codes to the accounts. As such they need to contact the prescribing practitioner to obtain the relevant information. They experience immense delays and difficulties in obtaining the said information before submitting their accounts, or as a last resort end up using default ICD-10 codes which are clinically not meaningful.

The ICD-10 Ministerial Task Team request that all prescribing healthcare providers add the clinically correct ICD-10 codes to the prescription. This will enable pharmacists to use these codes on their accounts and at the same time ensure that pharmacy accounts are paid from the correct medical scheme benefit pool.

MS MP MATSOSO

DIRECTOR-GENERAL: HEALTH

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