



# health

Department:  
Health  
REPUBLIC OF SOUTH AFRICA



Private Bag X828, PRETORIA, 0001 Dr AB Xuma Building 1112 Voortrekker Road, Pretoria Townlands 351-JR, PRETORIA, 0187 Tel (012) 395 8000, Fax (012) 395 8918

## CCMDD Virtual Tender Briefing Session (NDOH 16-2021/2022)

25 October 2021, 10am-12pm

### Questions and Answers

1. Will the presentations done be made available?

Presentations will be made available; it will be made available on the website. Tender enquiries that are via email, will be responded to individually.

2. Pricing schedule: the tender is valid for 4 years, if PuPs incur more cost in the first 6 months to 1 year, should the pricing be applied for the entire 4-year period or split the cost for the first year or 2?

Pricing submitted is for the 4-year period.

3. Tender document regarding PMP specifications – must all the information specified be printed on the label or can the supplementary information be included on other supplementary documents, e.g., the manifests?

Supplementary information can be included on the other forms.

4. Non-paid PuPs – should they be using the SyNCH system?

All contracted PuPs will be required to use SyNCH.

5. Who can assist with CSD registration, and fast tracking the verification of these sites that register?

Information is available on the national treasury site, there is a helpdesk contact number for each Province as well as an email address. NDoH does not have oversight on registrations.

6. Cold chain pricing – which month must the cost be included in?  
In the bid document it is placed under the first month.

Cold chain pricing will be for all months. The bid response Excel document will be updated.

7. Submission format of tender docs – must it be electronically submitted or physically dropped off?

Tender documents can only be physically dropped off at the tender box specified in the Request for Proposal, prior to the closing date and time. (X3 SETS)

8. PDF Version of the document is not editable, can one be shared?

The editable PDF documents are the documents created by the prospective bidder in response to the bid.

9. In a consortium, for the BEE section, do you require the individual certificates?

Stipulated in the bid documents that it needs to be a consolidated BEE certificate.

10. What are the specifications for PuPs – PuP criteria

PuP requirements are defined in the RFP and include geographical accessibility, internet connectivity, trained personnel, security and temperature control, ability to submit reports and invoices.

11. Must the excel pricing sheet be duplicated for each Province that the bidder is pricing for?

The Excel pricing sheet will be updated.

12. Cold chain – is it a surcharge?

For cold chain pricing, please indicate the surcharge, if any

13. Specifications for distribution vehicles?

Distribution vehicles must comply with the Guidelines for Good Wholesaling and Distribution practices

14. Are the old PuPs being replaced or adding to the existing PuPs?

The current contract ends on the 31<sup>st</sup> of March 2022. New contracts will be signed with the new successful bidder(s) from the 1<sup>st</sup> of April 2022. All PuPs have the opportunity to be contracted, should they agree with the new contract terms, and meet the new contract requirements.

15. What are the gaps for PuPs, can this data/mapping be shared?

Yes, there are analysis that will be done to identify gaps however this will only be effective after the contract has been awarded.

16. As PuPs, how do we get access to the SyNCH system to manage our PuPs?

The SyNCH onboarding process is part of the PuP registration process.

17. Registration on the CSD and tax clearance – will each member of a consortium have to submit these documents? E.g., faith-based organisations where there are multiple sites that could act as external PuPs, which of the entities need to supply the documents, specifically CSD?

Will answer via email - Gugu

18. Cut-off time for queries – 14 calendar days prior to closing of the bid, is this inclusive of weekends?

Yes, calendar days includes weekends.

19. Is there any indication or possible timelines that can be shared in terms of the adjudication and appointment process?

Aim is to complete the process and award the tender before the end of 2021.

20. What is the platform to use for questions?

Questions should be sent to [tenders@health.gov.za](mailto:tenders@health.gov.za).

21. Who is the bid open to?

All persons/companies meeting the requirements may submit a bid.

22. Page 60, all pages must be initialled, which pages are those.

All pages submitted as part of the hard copy must be initialled. This is a legal document.

23. What must be included in the document pack

Page 60 section 4.4.3 details what to include in the document pack.

24. How long is the period of award?

The period of award is 4 years, starting from 1 April 2022. **END**