APPOINTMENT OF A SERVICE PROVIDER TO MANAGE, MAINTAIN, SUPPORT AND MODERNIZE THE EXISTING LEARNING MANAGEMENT SYSTEM FOR THE NATIONAL DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS: NDOH-08(2023/2024)

#	QUESTION FROM BIDDERS	DATE	RESPONSE TO THE BIDDERS
1.	Does the tender document (containing all the SBD documents/sections) get placed in one envelope, and the technical response document (containing the approach, technical specifications, reference letters, and company documents such a tax clearance, etc.	08 June 2023	1. Envelope 1/Set 1 please include the pricing schedule and all pricing information. Envelope 2/Set 2 please include **all** the standard bidding documents including technical specifications, the approach, reference letters, and company documents such a tax clearance etc. completed in black ink.
2.	Regarding the USB, do you require two USBs or only one, and which documents need to be placed on the USB(s)?	08 June 2023	2 1 USB should include an editable PDF Version of the **entire signed hard copy bid document**s including all certificates and documents requested .Please refer to page 7 and 8 of the specification for NDOH 08-2023/2024, Section 6.2
3.	Can we address the tender response to yourself, or is there someone else who is the primary contact for this tender? This was unfortunately not mentioned in the tender, only the tender@health.gov.za email address	08 June 2023	3 The tender should be addressed to the National Department of Health using the bid number NDOH 08-2023/2024 Appointment of a Service Provider to Manage, Maintain, Support and Modernize the Existing Learning Management System for the National Department of Health for a Period of Three (3) Years.
4.	We would like to request an extension- June 20th, 2023 to prepare a quality, comprehensive and compliant response that will allow for our internal approvals to occur.	08 June 2023	4. Please note that an extension cannot be granted relating to NDOH 08-2023/2024 due to stringent internal processes that would have to be followed by the department.
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