APPOINTMENT OF A SERVICE PROVIDER TO BID NUMBER: NDOH-10(2023/2024)

#	QUESTION FROM BIDDERS	DATE	RESPONSE TO THE BIDDERS
1.	Please kindly clarify the following question: Will a bidder be disqualified if they do not provide the C-ECNS license?	19 July 2023	The requirement in the tender cannot be amended or removed because its main objective is to distinguish the level of accreditation or footprint of a service provider as per the ICASA license allocated. Please refer below for ease of reference: **1. ELECTRONIC COMMUNICATIONS NETWORKS SERVICES** **1.1 ELECTRONIC COMMUNICATIONS NETWORK SERVICE LICENCE** There are two categories of ECNS licences, namely: • Class ECNS licence • Individual ECNS licence **Class ECNS (CECNS)** licences are limited to a local or district municipal scope and entitle the licensee to provide commercial electronic communications network services within a particular geographical area (for example, the City of Cape Town), while **individual ECNS (I-ECNS)** licences are operated for commercial purposes on a provincial and/or national scope. **Applications for I-ECNS licences** Applications for I-ECNS licences can only be lodged with the Authority after a policy directive has been issued by the minister of communications. Thereafter, the Authority may issue the invitation to apply (ITA) wherein all interested persons may apply. The initial licence application fee is included in the ITA. **Applications for CECNS licences**

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			For CECNS licences, the registration notice can be lodged with the Authority at any time by completing Form A, which is contained in the [Processes and Procedures Regulations for Class Licences published on 14 June 2010 in Government Gazette No. 33297](). These regulations are available in the table below. The initial registration notice must be accompanied by the proof of payment of a non-refundable application fee of R13,283.00 which must be paid into ICASA's bank account. If it is a technical mandatory requirement and the bidder does not meet the requirement yes, the bidder will be disqualified. It is a mandatory requirement.
2.	Please can you clarify 5.3.2 on Page 39 of the document. Can you specify which Professional registration requirements you are looking for.	26 July 2023	Engineering Council of South Africa (ECSA), most Engineers and Network Technician are registered with the body. https://www.ecsa.co.za
3.	We humbly request your consideration of an extension of 7-10 days of the submission date. We trust that you will consider our request favorably.	28 July 2023	The service is key for the Ministry of Health therefore urgent activation is required. The period from announcement to the submission date is deemed to be adequate for applicants to consult and submit. As such, the RFP will be extended by Seven (07) days.
4.	Kindly assist with the following questions. For this tender, do you require public IP addressing?	31 July 2023	Respondents should consider public IP addresses as a requirement.

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	Is it mandatory to use Ka band Satellite asset? Where should traffic land/breakout to the internet. Is there a preference for breakout to be local (SA) or can it be international, perhaps even preferred international? The tender does not reference if the VSAT will be installed behind a Firewall device, it only references the supply and installation of a router, this poses a risk to the site, Please confirm what equipment is to be provided by the ISP as per point 4 below and should the router include Firewalling capabilities, if so please elaborate: 4. Indoor Customer Premise Equipment: • The ISPs will be responsible for supplying, installing, and testing indoor customer premise equipment, including a switch, router,and three access points per facility. • Larger facilities may require up to a maximum of five access points. • The ISPs must ensure that government facilities receive a minimum download speed		Yes, IP addresses are core to the solution. KA Band is the recommended solution. Internet Breakout preferably in SA, but International is also Ok, as long Sa sovereignty is protected and respected. Yes, ISP are responsible to supplying, installation, integration and testing all CPE and network equipment. Turnkey solution. Tender requires 3 AP's, additional Aps will be treated as a variation order for prior approval by the DoH. Should be maximum 20 Mbps download and 3 Mbps upload.

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	of 20Mbps and a minimum upload speed of 3Mbps. Page 4 5. Site Solution: • The site solution entails the installation of a 6U cabinet rack, either VSAT or fiber equipment and accessories, a router, as well assite verification and survey. • Upon completion, the ISP should provide a completion certificate. page 4		Correct Correct
5.	Can you please share the attendance register for all attendees, we need it for the purpose of collaboration.	03 August 2023	The attendance register is a departmental document. Please note that all submitted tenders will be assessed using the attendance register. The service provider's bid submission does **not** have to include the attendance register.