

COMPANY/BIDDER	QUESTIONS/ REQUESTS FOR CLARITY
1. LEMUR RISK SOLUTIONS	Good day I am writing on behalf of Lemur Risk Solutions regarding the police clearance requirement mentioned on page 44 of 63. Could you please clarify if a third-party clearance certificate is acceptable, or if only official SAPS clearance certificates are required? Kind regards NDoH Response: Only official SAPS Police Clearance will be accepted.
2. BATON SERVICES	Dear Sir/Madam Kindly assist with clarifying the below question for security tender document (NDoH-08(2026/2027)) The document on page 14 says "Attach company profile with five years' experience in rendering security services in the public and private sector. Does this mean the minimum requirement for a company to qualify to bid must have a minimum of 5 years in rendering security? Will the company be disqualified if they have less than five years? NDOH Response: Phase 2: Bidders will be assessed against the technical (functionality) evaluation criteria as indicated on the bid document. The bidder must achieve a minimum of 70 points out of a possible 100 points

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	to proceed to the next phase of evaluation. Bids that fail to achieve the minimum required points will be disqualified and consequently not be considered for further evaluation.